



TTPS App

Frequently Asked Questions

What is the TTPS App?

The TTPS App, is a technology deployed by the Trinidad and Tobago Police Service, to partner with the citizens of T&T, to help eradicate crime in our communities.

Through the TTPS App, every citizen have access to technology to better report criminal activities to the Police Service, who will act on all crime reports.

Who responds to reports on the TTPS App?

Officers of the TTPS at the Operational Command Centre receive all crime reports and emergency messages and will dispatch these reports to emergency responders or to the relevant police station or unit.

Can anyone else access reports made to police via the TTPS App?

No. Only officers at the Operational Command Centre assigned to respond to reports will have the necessary permissions to retrieve information shared via the app.

Why do I need to share my location on the app?

You do not need to give the app access to your location to use the app. However, you will not be able to receive notifications when passing locations where data points are set up to caution users in times of emergency.

Does the app store or use data about me?

No. Unless a report is made to police using the app where you share your information with officers or an 'SOS' is activated by a user, police have no way accessing, receiving or storing information about users.

Can police still find out who I am if I log in as 'Anonymous'?

No. Unless a report is made to police using the app where you share your information with officers or an 'SOS' is activated by a user, police have no way accessing, receiving or storing information about users.

Can police track my movements if I download the app?

No. Police can only access your immediate location when the 'SOS' feature is activated.

What is the 'SOS' Feature?

With the 'SOS' feature on the TTPS App, you can alert police and up to five emergency contacts if you are in a very dangerous situation where you need immediate assistance.

This feature should only be used in case of emergency, as persons can face six (6) months in prison and a fine of one thousand dollars for wasteful employment of police time.

Why do I need to share my name and phone number on the app?

The SOS Information you share with the App is needed for police to be able to contact you in the event that you need to use the 'SOS' feature. It will only be made available to police when this feature is activated.

Why is the app only available to persons in Trinidad and Tobago?

This App is only available within Trinidad and Tobago to allow for persons within the jurisdiction to easily access the TTPS and Emergency Response Services.

Can I make a police report on the app instead of going to a police station?

Yes. The app is meant to make the services of the Trinidad and Tobago Police Service easily accessible to citizens within the jurisdiction. All reports made on the app will be received and processed with the same degree of importance as a police report at your local police station.